

## Useful Resources

**[newiniceland.is](http://newiniceland.is)** Our website provides information about many aspects of everyday life, administration in Iceland, moving to and from Iceland, and much more.



**[island.is/s/vinnumalastofnun](http://island.is/s/vinnumalastofnun)**

Directorate of Labour (Vinnumálastofnun).

**[skra.is](http://skra.is)** National registration office. Information about your social security number (kennitala).

**[island.is](http://island.is)** Governmental informational site where you can find all government agencies and their services.

**[island.is/s/utlendingastofnun](http://island.is/s/utlendingastofnun)**

The Directorate of Immigration (Útlendingastofnun).

**[heilsuvera.is](http://heilsuvera.is)** My pages on Heilsuvera is a secure web space where you can interact with healthcare professionals and access your own health information.



**Emergency number** for police, ambulance, fire department, child protection and rescue team.

## About us

The Multicultural Information Centre provides advice and information on immigrant and refugee issues in Iceland.

We speak Icelandic, English, Spanish, Arabic, Russian, Polish and more.

## Support

**The Counseling Service for Immigrants and Refugees provides support through the following channels:**



**Webchat:** **[newiniceland.is](http://newiniceland.is)**

Monday to Friday from 09-11



**Telephone:** **515 4000**

**and select extension n. 6**

Monday to Thursday from 09-15,  
Friday 09-12



**In-person:** **Grensásvegur 9,**

**108 Reykjavík**

Monday to Thursday from 09-13,  
Fridays from 09-12

MULTICULTURAL INFORMATION CENTRE  
is a part of



**DIRECTORATE  
OF LABOUR**

# Coordinated reception for refugees

2025



**Fjölmenningsardeild  
Vinnumálastofnunar**  
Multicultural Information Centre



## People with refugee status in Iceland

- Can stay at the reception centre for asylum seekers up to 8 weeks after receiving protection.
- Can live and work wherever they choose in Iceland.
- Can apply for temporary financial assistance from the social services in the municipality of their residence.
- Can apply for housing benefits (if a legal renting contract and residency is provided).
- Can get assistance with seeking employment and making a resumé at The Directorate of Labour.
- Can take courses in Icelandic language and culture free of charge.
- Are covered by the Icelandic Health Insurance, like other citizens.

## Children

Schooling for children aged 6-16 is mandatory and children are guaranteed a spot in a school in your municipality.

Most municipalities give grants for children to participate in after-school activities.



**We aim to enable every individual to become an active member of Icelandic society**



**and promote wellbeing, health, and happiness.**



### Take a moment to breathe

Scan the QR Code for simple breathing exercises to help you find peace anytime, anywhere.

## Coordinated reception programme for refugees

When you receive refugee status, you will be invited to an informational meeting at MCC to learn about the initial steps in Icelandic society and be offered to participate in a coordinated reception programme for refugees.

**If you accept to participate in the programme, MCC will send your data to a municipality which will appoint a case worker to advise and assist with the following:**

- Applying for financial assistance.
- Searching for housing and receiving rental subsidies.
- Booking an appointment with a personal counselor at the Directorate of Labour to assist with your job search.
- Enrolment in kindergarten, schools, clinics, etc.
- Creating a support plan where you set your personal goals.
- Coordinated reception of refugees is available in many municipalities across the country.
- Support can be provided for up to three years.

**If you are not part of the Coordinated Reception Programme you can receive services by contacting the relevant institution directly.**